



# MERIDIAN IDAHO

**2012-2013  
Annual Report**

# Welcome



**Tammy de Weerd**  
*Mayor*

## Department Directors

**Information Services /  
City Clerk**

Jaycee Holman

**Community Development**

Bruce Chatterton

**Finance**

Stacy Kilchenmann, CFO

**Fire**

Chief Mark Niemeyer

**Human Resources / Legal**

Bill Nary

**Parks and Recreation**

Steve Siddoway

**Police**

Chief Jeff Lavey

**Public Works**

Tom Barry

This annual report reflects the City of Meridian's ongoing commitment to providing excellent services to residents, businesses, and visitors.

I am extremely proud of what our community has accomplished in the past year as we continue raising the bar to ensure Meridian maintains its outstanding reputation.

The year 2012 was one of achievements and challenges. During complex budget discussions and strategic planning sessions, the city council and city staff looked at Meridian from a fresh perspective, seeking inventive and resourceful ways to decrease spending while continuing to deliver quality services to the community.

Fortunately, we are now seeing the results from the hard work of our past through visible changes in our community. We are reminded every day that infrastructure is improved, new businesses are opening, and new residents are choosing to make this community their home.

With thoughtful planning, strong leadership, and active community engagement, it is a time like no other in Meridian. With that in mind we are looking to the future in a way that cultivates and preserves our history, culture, and natural resources.

I invite you — residents, businesses, non-profit organizations, educational and cultural institutions, the faith community, and all others — to join us as we move with confidence into 2013 and beyond.

## Meridian City Council



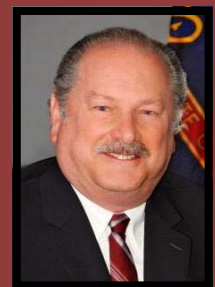
**Brad  
Hoaglun**  
*President*



**Charlie  
Rountree**  
*Vice President*



**Keith  
Bird**



**David  
Zarembo**

# Excellence in Municipal Government

The City of Meridian's innovative programs, services, and initiatives garnered recognition and awards from a variety of regional, state, and national organizations in 2012.

We're proud of our dedicated employees, citizens, businesses, and community partners who continue to make Meridian a model of excellence for other cities throughout the nation.

**100 Best Places to Live** For the third time, Money/CNN named Meridian to its annual list of *100 Best Places to Live in the U.S.* among small cities. Criteria included median household income, job growth, housing prices, test scores, crime rates, and other factors contributing to quality of life.

**AIC City Achievement Award** The City of Meridian's new Fee Calculators were the recipient of this Association of Idaho Cities award. Created in-house, these calculators allow the public to go online any time of day or night to quickly and easily estimate the fees associated with various types of building projects and tenant improvements in Meridian.

**Tree City USA Designation** The National Arbor Day Foundation has acknowledged Meridian for having an excellent tree management plan and program and adhering to good urban forestry practices.

**100 Best Communities for Young People** America's Promise Alliance for Youth and ING included Meridian on its annual list of *100 Best Communities for Young People*. This is the fifth year Meridian has received this prestigious honor.

**PNCWA Certificate of Agency Recognition** At its annual conference, the Northwest Clean Water Association (PNCWA) awarded the City of Meridian a Certificate of Agency Recognition for fostering active employee engagement in the association's activities. The group also awarded Meridian Wastewater Assistant Superintendent Laurelei Ball with a coveted Crystal Crucible Award, one of only ten ever awarded for outstanding laboratory work.

**Engineering Excellence Award - Special Projects** The Julius M. Kleiner Memorial Park was selected for this civil engineering award by the Southern Idaho Section of the American Society of Civil Engineers. The project will now move on to compete in the national awards competition.

**PAL Community Award** The Meridian Mayor's Anti-Drug Coalition was presented a Community Award by the Meridian Police Activities League for its work to educate adults and youngsters in our community about the harmful and costly direct and indirect effects of drug abuse.



# A Quality of Life Second to None

At the heart of every great city are its residents. The City of Meridian continues to look for ways to strengthen the fabric of our community and improve the quality of life for those who call Meridian home.

One of the greatest additions to our community during 2012 was the opening of Julius M. Kleiner Memorial Park — a \$25 million gift to our community from Gene Kleiner whose father once owned and farmed the land on which the 60-acre park now sits.

Kleiner Park has quickly become home to events of all types and sizes, ranging from the Northwest RibFest and Smokey Bear's 60th Birthday Party to outdoor weddings and family reunions. Popular even during the winter months, families have discovered its rolling hills to be perfect for tubing and sledding.

The City recently implemented a trial program permitting dogs to be off-leash during specified hours in Kleiner Park, and the volunteers who care for the park's community garden are eager to begin cultivating in the spring. Last year, the Meridian Co-Op Gardeners donated more than 5,000 lbs of fresh vegetables to the Meridian Food Bank.

Improvements continue to be made at other city parks, as well. At Settlers Park, the City has arranged for a one-acre overflow parking area just west of the Leighton Family Baseball Complex to accommodate 125 additional vehicles during large events.

Plans are also in the works to expand Settlers Park's tennis facilities. Construction is projected to begin this summer on four full-sized performance tennis courts and one championship court with bleacher seating, along with three QuickStart courts for young players aged 10 and under.

The Parks and Recreation Department also continues to enhance Meridian's pathway system to help connect neighborhoods with downtown and other community centers. They recently completed a new segment of the Five Mile Creek Pathway connecting Pine Street to Badley Avenue last fall, and newly designed signs identifying city pathways will be installed this spring.

The Meridian parks system is also working on longer-term goals. In May, the City purchased an additional 17.5 acres of land adjacent to its previously acquired property on Cherry Lane near McDermott Road in west Meridian which will one day be a large municipal park. Combined, the parcels total 47 acres.

In October, ground was broken on property which will eventually be gifted to the City by the Aldape family for development as a large nature park. Work nears completion on a 6-acre pond at the site which will be one of the park's many amenities. The 50 acre future park site is located along a scenic stretch of the Boise River in Meridian's area of impact.



Construction is also under way on a new Parks Maintenance Facility at 1700 E. Lanark Street to serve the needs of the city's growing Parks and Recreation Department now and into the future. Completion of the building is estimated to be June 1, 2013.

Throughout 2012, the Meridian Arts Commission also made great strides. The group sponsored three Artist in Residence projects which provided the expertise of professional artists to assist with special art activities at three local schools. In all, 1,200 children participated in these art projects.

The Arts Commission also organized the first ever student art show and reception at Meridian City Hall. During the month of May, individual two- and three-dimensional art pieces created by dozens of student artists from Joint School District No. 2 were on display in the Initial Point Gallery.

Other arts and entertainment activities continued to attract residents and visitors to downtown, as well. These included the first annual Meridian Summer Arts Festival in Storey Park, a new Harvest Festival in Generations Plaza, and another successful Concerts on Broadway series at City Hall.

A committee of community volunteers has been meeting regularly to plan a new illuminated night-time Christmas parade for downtown Meridian which will debut in early December.



## Parks and Recreation By the Numbers

- 19 developed parks covering 240.325 acres
- 141 acres of undeveloped park land to be developed in future years
- 13.5 miles of multi-use pathways
- 2,000 trees in our urban forest system
- 3,026 registrations for recreation classes and camps
- 149 different classes and camps
- 17 scholarships provided through the Care Enough to Share program
- 4,354 players on 408 sports league teams
- 918 picnic shelter reservations
- 8 major community events: Unplug and Be Outside Week, CableOne Movie Nights, Kleiner Park Grand Opening, Barn Sour Run/Walk, Independence Day Celebration, Community Block Party, Christmas Tree Lighting Celebration, and Children's Winterland Festival
- 3,070 hours of service were donated to Meridian's Parks and Recreation programs by community volunteers



# A Safe, Well-Prepared Community

Maintaining a safe and secure community is of critical importance to our quality of life. In 2012, the City of Meridian continued its multifaceted public safety initiatives to provide for the protection of the community through prevention, preparedness, response, recovery, education, and enforcement.

2012 was a busy, fast-paced year for the men and women of the Meridian Fire Department.

The Fire Prevention Division developed a new approach to fire and life safety inspections in our commercial/business occupancies. This new program keeps with Meridian's commitment to being transparent and fair to business owners.

To get the system started, Fire personnel identified and visited each business/occupancy listed in their database, and then categorized all occupancies by priority and by the intervals at which they are to be inspected. The highest priority was given to high life hazard occupancies such as schools, hospitals, care facilities, motels and apartment buildings, and restaurants. These locations will be inspected annually by the Fire Marshal and the Fire Inspector. Other types of occupancies (businesses, mercantile, stores and factories, etc.) will be inspected every three years or more frequently if requested by the business. This will provide consistency to the inspection process and keep facilities on a predictable inspection schedule.

In addition, all businesses in Meridian are receiving "helpful tips" and education about how they can keep employees and customers safe on a daily basis.

Through its Project SAFE (Smoke Alarms For Everyone), the Meridian Fire Department distributed more than 3,800 free smoke alarms and bed shakers (for the hearing impaired) to eligible households during 2012. When necessary, community volunteers and Fire Department staff members assisted homeowners with installation. The program was funded by a grant from the U.S. Department of Homeland Security and the City of Meridian.

In order to meet the growing demands placed on the Fire Department's administration, the City established a new Command Officer program. This resulted in the creation of new "Division Chief" positions for each work shift which combines the traditional roles of field incident command with administrative responsibilities.

The department continued its charitable work, raising more than \$21,000 for the Muscular Dystrophy Association during its two-day Fill the Boot campaign alone.

The Meridian Police Department also completed an exceptionally successful past year.

The Meridian Police Department's IMPACT Team experienced great success in its first full year. It served 24 search warrants, made approximately 123 arrests, and recovered \$51,991 in stolen property. The Police Department also coordinated an aggressive campaign to teach business owners and residents how to prevent theft crimes from impacting their bottom lines.

The Department also continued its work to prevent internet crimes against children. By partnering with the Attorney General's Office, officers rescued several young victims of internet crimes, made nine child sexual exploitation arrests, and seized 17 computers containing tens of thousands of child pornography photographs.



The Police Department and the citizen-based Mayor's Anti-Drug Coalition continued their work against drug abuse and underage drinking. They partnered with the Mountain View High Drama Department to present "Party Foul," a dramatization of real calls from teen parties to which Meridian Police officers have responded. They also worked with Joint School District No. 2 and DrugFree Idaho on a multi-media campaign called "Parents Who Host Lose the Most" to discourage adults from providing alcohol to underage youth.

Several times a month Meridian Police Officers instruct a free safe driving course called "Alive at 25," aimed at increasing the awareness of safe driving practices among young drivers ages 14—24. During 2012, 788 young people completed the 4 1/2 hour class.

The City's IT Department was instrumental in developing the Police Department's new electronic ticketing system, E-Cite, which automates many of the processes involved in issuing and submitting citations. The new system reduces data entry time and the incidence of errors.

This spring, the Police Department will launch a new Park Volunteer Program in Kleiner Park. Trained volunteers will patrol the park, greet visitors, answer questions, and alert law enforcement to acts of vandalism or other prohibited behaviors.



## Public Safety BY the Numbers

### Meridian Fire Department

42 firefighter/EMTs  
23 firefighter/paramedics  
13 staff officers and administrative staff

Total incidents for Meridian Fire Department, including Meridian Rural Fire District and Mutual Aid: 5,138

Total incidents in Meridian City Limits: 4,128  
Total calls in Rural District: 294  
Aid to Other Departments: 716

Average Response Time for "Code 3"  
Emergency Calls Within Meridian City Limits:  
5:03

### Meridian Police Department

87 sworn officers  
28 non-sworn staff  
60 Volunteers

Response Times (Dispatch to Arrival)  
Priority 1 (Non-Emergency): 8:43  
Priority 2 (Urgent Response Required): 6:56  
Priority 3 (Emergency Call): 3:19

Citizens Public Safety Academy Graduates: 26

Drugs Collected through Prescription Drug  
Take-Back Program: 1,565 lbs for a total since  
the program started of over 3 tons.

# Financial Stewardship

The City of Meridian takes its fiduciary responsibilities very seriously.

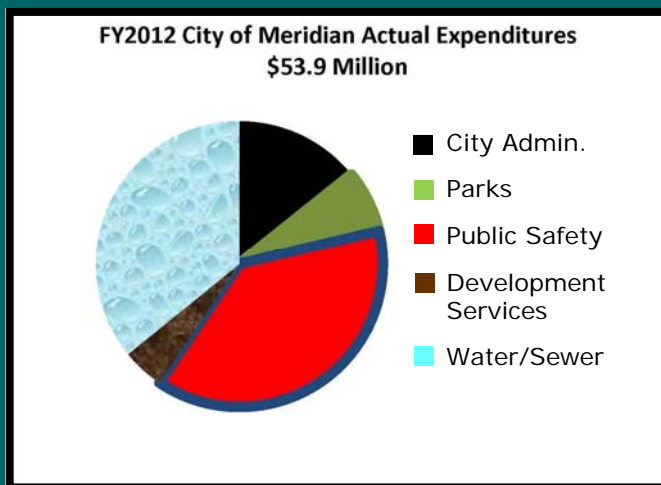
The City experienced unprecedented growth during the 2000s, growing from a population of 35,000 in 2000 to a projected 80,000 by the end of 2013. Although the City grew services proportionately with demand, we were able to maintain the budget at a level that allowed us to forgo taking the full amount of allowable property tax in FY11 and FY12 and to not lay off employees or disrupt any City services.

The City strives to ensure that the demands of our annual budgets fall below the most conservative revenue forecasts. We also want to maintain high water quality standards, make sure our citizens' public safety needs are met, and enhance the quality of life through access to parks, recreation, and community events. To help meet those goals, we have developed a long-term capital improvement plan focused on prioritizing and saving for future projects.

The City has two major funds, the *General Fund* and the *Enterprise Fund*. The General Fund is the general operating fund of the City and derives most of its income from property tax. The Enterprise Fund consists of water and sewer operations and construction and is financed strictly through user fees.

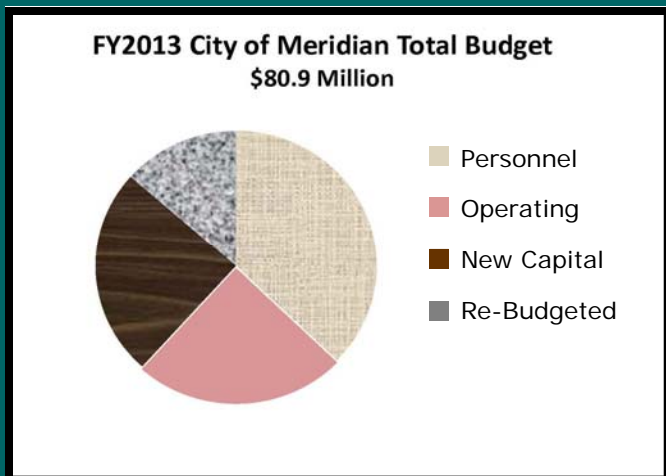
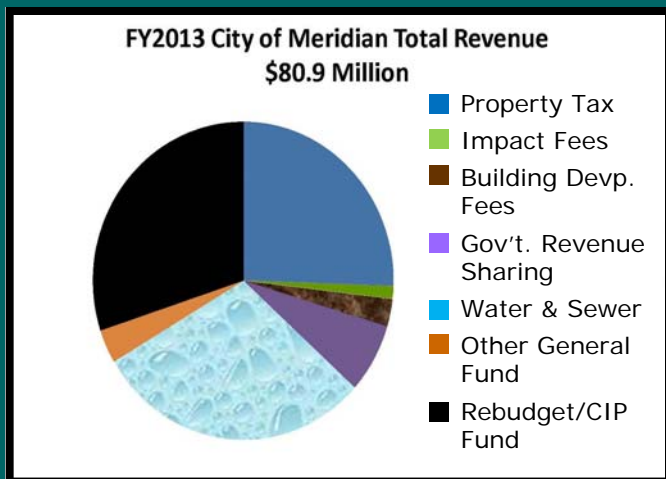
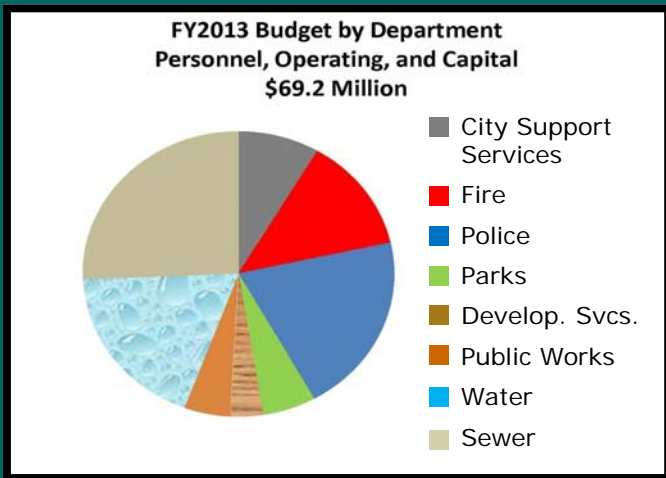
In FY12 the City experienced a surge in building activity which resulted in an increase in revenue associated with development such as water and sewer connection fees, and building permits. For FY13, City revenue forecasts were conservative. If there is excess revenue due to continued growth, we will put those funds into savings to use for items in our capital improvement plans which have been previously identified as priorities and on projects that maintain or improve the level of service we provide.

## Where We Came From...





## Where We Are Going...



## FY12 Budget Highlights

### FY12 Significant General Fund Events

- The Fire Department hired three command staff.
- A maintenance person hired for City Hall and \$960,000 spent on capital reworks and improvements for City Hall.
- New and replacement vehicles purchased for \$560,000 for Police, Fire, and Parks.
- The Parks Department completed a \$2.1 million community park and \$160,000 worth of pathways.
- The Parks Department was able to find land for relocation of their maintenance shop and storage facility and started construction on a \$3.2 million facility.

### FY12 Significant Enterprise Fund Events

- No additional staff added in FY12
- Spent \$3 million for sewer and water line expansions
- Completed \$1.1 million filter project for the Waste Water Treatment Plant as well as other Plant improvements in the amount of \$3.6 million
- Completed a reclaimed water booster station for the amount of \$2.4 million

## Coming in Budget Year FY13

### General Fund

- Communications Manager hired to help communicate with our stakeholders
- \$700,000 for replacement vehicles and computer servers
- Set aside money for a Public Safety Training Center and various Parks development projects

### Enterprise Fund FY13

- \$15 million for capital improvement projects, including a water ground reservoir, replacement of aging water and sewer lines and mains, water quality improvement at an existing well, and improvements to the Waste Water Treatment Plant.
- Two additional staff; an administrative assistant, and an electrician.

# Infrastructure That Supports Urban Life

During 2012, Meridian's Public Works Department — which encompasses the City's Water, Wastewater, Environmental, Construction, Development Services, and Engineering Divisions — continued to invest in infrastructure upgrades, improve customer service, and undertake sustainability efforts to benefit current and future residents.

In 2012, Public Works added or replaced 8.04 miles of sewer lines, 9.65 miles of water lines, and .8 miles of reclaimed water lines and additional infrastructure. In addition to designing, reconstructing, and repairing a number of wells, crews also rehabilitated wells 24, 12, and 23.

There were a number of energy efficiency improvements made in Public Works facilities funded by a Department of Energy grant. At the City's Wastewater Treatment Plant, the recent replacement of three multi-stage aeration basin blowers with high efficiency turbo blowers has saved the City approximately \$3,000 per month in energy costs.

The Public Works Department made additional energy efficiency gains by completing a Filter Building Project in its Tertiary Filtration Building. Solar-powered light tubes were installed through the roof of the building to provide natural light rather than electric light during the day. The 46 new fixtures are projected to save 19,000 kilowatt hours per year.

Additionally, methane gas produced by the Wastewater Treatment Plant's two 750,000 gallon digesters is now being used to heat the new Filter building, as well as the solids stabilization process, at an estimated energy savings of up to \$5,000 per month.

Last spring, the Public Works Department and the Parks and Recreation Department partnered with the Meridian's Solid Waste Advisory Commission to initiate a recycling program in Settlers Park. Twenty permanent recycling containers, purchased through the Community Recycling Fund, were placed throughout the park. To date, more than 2,500 pounds of recycled materials have been collected.

The City is preparing the first formal Water Conservation Plan among Treasure Valley municipalities. The document will provide Meridian a baseline for developing a conservation culture within our community and give our city a head start on important mitigation options and strategies to address future water supply challenges.

The City also recently completed its first Recycled Water Master Plan, which will help guide the development and expansion of the City's recycling water program for the next 20 years.

Thanks to the City's new drive-by water meter reading technology, we have been maintaining a meter reading error rate of less than 1%.



The City of Meridian also works closely with the Ada County Highway District by supporting its efforts to create and maintain safe, well-lit roads, sidewalks, bike lanes, and crosswalks.

Projects completed in Meridian during 2012 —

Intersections:

- Pine/Linder (New Signal)
- Amity/Eagle (New Roundabout)
- Ten Mile/Ustick (New Signal)
- Eagle/Fairview (Widen Intersection)
- Black Cat/Cherry (Interim Intersection)
- Locust Grove/Victory (Interim Intersection)
- Ten Mile/Victory (Interim Intersection)

Roadways:

- Franklin, Touchmark to Five Mile Widening (Part of project in Boise City Limits)
- Ustick, Duane Drive to Campton Street (Part of project in Boise City Limits)
- Eagle Road/SH-55 Pavement Rehab + Medians (ITD project)
- Main Street, Cherry to Franklin Overlay

Sidewalks:

- Sidewalk on Carlton, West 8<sup>th</sup> to West 4<sup>th</sup>
- Sidewalk on West 8<sup>th</sup>, Pine to Carlton

Street Lighting:

- Linder Road, Cherry Lane to Railroad tracks  
- 16 new Lights, 4 upgraded lights
- 5 Mile Creek Pathway (Pine Ave. segment)  
- 9 new street lights

Other Enhancements:

- West 8<sup>th</sup> and Pine Pedestrian Signal
- Central Drive, Stratford to Soccer Fields
- Green Bicycle Wayfinding Signage on Pine
- HAWK signal at Speedway/Main/Gem
- Bike sharrows (lanes which bikes and cars are intended to share) on Watertower, Locust Grove to Main

## Public Works By the Numbers

- 1 reclaimed water booster station
- 2 water booster stations
- 7 work divisions
- 8.6 miles of reclaimed water line
- 9 sewer lift stations
- 19 active wells
- 24 pressure reducing valve (PRV) stations
- 75 employees
- 381 miles of sewer line
- 462 miles of water line
- 4,914 active fire hydrants
- 9,241 sewer manholes
- 27,958 customer utility accounts
- 1,000,000 gallons reclaimed water storage
- 2,500,000 gallons water storage
- 10,200,000 gallons per day sewage treatment capacity
- 51,700,000 gallons per day domestic water pumping capacity



# A Dynamic Economy Poised for the Future

From providing assistance to local businesses, creating more effective workforce development programs, to welcoming new industries, the City of Meridian is committed to protecting and growing existing Meridian businesses while competing successfully against other markets to attract much needed job creation through new businesses.

As part of the City's business retention program, Mayor Tammy and the City's economic development coordinator visited more than 40 businesses last year in order to meet their employees, tour their facilities, learn more about their products and services, and hear about their challenges and opportunities.

According Department of Labor data, since 2010 Meridian has grown jobs in professional, scientific, and technical; manufacturing; finance and insurance; accommodations and food services; wholesale and retail trade; and 566 jobs in health care and social assistance.

More than 33 businesses celebrated their grand openings with ribbon cutting ceremonies in 2012, with many others opening as well.

The CORE — Meridian's health, research, and technology coalition — also continued to strengthen. Now more than 30 businesses strong, the group recently helped launch an angel fund to provide capital to finance innovative business development in Idaho.

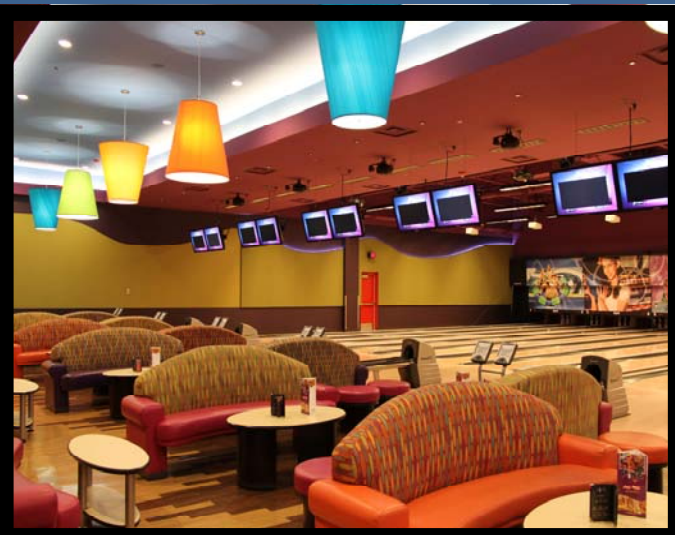
During 2012 the City of Meridian issued 55 commercial and shell building permits valued at \$99,443,053, and 164 tenant improvements valued at \$19,680,200.

Significant development in Meridian during 2012 included the continued construction of buildings on the Scentsy campus near Eagle and Pine, and the construction of the Owyhee and Targhee Lodges at the Touchmark at Meadow Lake Village retirement community.

From huckleberry pancakes and Himalayan dumplings to trendy clothing and bowling centers, Meridian residents now have a number of diverse new dining, shopping, and entertainment options, thanks to the opening of Rosauers, Steve's Café, MoMo's, Mongo's Grill, Gramercy Park Pizza & Grill, My Fit Foods, Epic Exchange, Pinz, and Big Al's, among others.

Construction is well under way on The Village at Meridian — a \$300 million luxury lifestyle development near Eagle Road and Fairview. Upon completion, with 500,000 square feet of space, the complex will include a 15-screen theater, restaurants, dancing fountains, and shopping for the entire family. The property plans to celebrate its grand opening in October.

Tenants in and around the initial phase of development include Gordmans, Marshall's, Nike Outlet, Noodles & Company, Chick-fil-A, Gap Outlet, Petco, Meridian Smiles Dentistry, and My Kid's Dentist.



In an effort to provide greater customer service to those doing business in Meridian, the City of Meridian merged and integrated the Development Services Division of Public Works with its Planning Department to form a new Community Development Department, which included hiring the first community development director. This merger brings together those persons responsible for all land and building development within the City of Meridian.

In addition to commercial growth during 2012, Meridian also added significant numbers of single family homes and apartments. There were 817 residential permits issued by the City with a value at \$207,998,729 and issued permits for 256 new apartment units valued at \$33,886,435.

The City also made tremendous progress last year in developing a South Meridian Special Area Plan. City planners met regularly with area residents, business owners, developers, and other stakeholders to determine future land uses, development patterns, and densities for the 9-square-mile portion of Meridian, south of I-84, west of Linder to the county line, and north of Lake Hazel.

A number of properties in the Ten Mile area were also surveyed during the year for potential inclusion in the National Historic Registry.



## Community Profile



Meridian, Idaho — the population center of Idaho's Treasure Valley — is located just minutes from Idaho's state capitol and is a dynamic and thriving city built for business and designed for living.

**History:** Established 1893; incorporated 1903

**Land Area:** 27 square miles

**Population Estimate:** 78,290

**Number of Households:** 26,000

**Number of Persons per Household:** 2.84

**Gender Split:** 51% Female / 49% Male

**Median Age:** 32.5 Years

**High School Graduate or Higher:** 94.5%

**Bachelors Degree or Higher:** 33.4%

**Veterans:** 5,004

**Median Home Value:** \$208,200

**Home Ownership Rate:** 76.3%

**Mean Travel Time to Work:** 21.8 minutes



# Leading the Way in Serving Our Citizens

Approximately 359 full and part-time employees comprise our team within the City of Meridian. These employees come together every day with the important role and task of assisting with the delivery of city services. This team of professionals is dedicated to the operation and development of the city as a whole. As our community leaders plan for Meridian's tomorrow, your city staff embraces the opportunity to help build and maintain it.

Visitors to Meridian City Hall are now personally greeted by friendly and helpful community volunteers who staff a new reception desk in the main lobby, and City staff continue to make strides in providing exemplary customer service as part of the City's renewed commitment to customer service known as "The Meridian Way."

The City recently redesigned the menu structure on its webpage to help users navigate it more easily. We also increasingly use social media, including Facebook, Twitter, and YouTube, to engage the community and share a greater variety of news and information with residents, visitors, and other community partners.

We also continue to make it easier and more convenient for residents to access the services they need, when they need them.

The City now utilizes software that allows customers to easily complete applications and apply for various permits online from the City of Meridian website.

The online submittal process is a fast and convenient way to apply and pay for development applications, schedule inspections, and check the status of applications already in process.

Many additional types of planning and development applications are now available for citizens to complete online, including sign permits, in-home daycares, home occupations, and all administrative and hearing-level applications such as subdivisions and conditional use permits. This service is conveniently available 24 hours a day, 7 days a week, through the City of Meridian website.

The City also began offering passport application services for those preparing for international travel. This new service is intended to make the process of applying for a passport more convenient for Meridian business people who travel abroad. It will also benefit residents planning overseas travel for other reasons. Appointments are available through the Meridian City Clerk's Office during regular business hours. Previously, Meridian residents had to drive to Boise or Caldwell to apply for passports.





## Compliments

Your employee gave me a prompt, detailed, and knowledgeable reply within the HOUR to my email! I am so impressed because I have waited for up to two weeks when trying to get similar information from other cities. I have never had such a fast reply. She also included specific information to help answer my call and promised to follow up to ensure it was answered to the fullest accuracy. I wish more cities operated like this. - *Via Comment Card*

The Water Department crew that showed up was courteous, responsive, and professional. They did a great job in a short period of time and really helped me out of a bad situation. I hope all of your employees are as good as these guys. I can't express how pleased I am with their service and attitude. - *Via Comment Card*

I wanted to thank the Meridian Police Department for living by their mission statement. Just after midnight last night a police officer rang our doorbell just to make sure my family was safe. Apparently, we left our garage door open which caused concern for this police officer. Thank you for making sure my family is safe. - *Via Comment Card*

Your reservation receptionist was great! Your park crews were absolutely wonderful! We arrived to a clean picnic site and discovered we needed extension cords for our crock pots. One of your staff brought some to us. The cleaning crew was also very friendly and even took time to speak to our grandchildren. We enjoyed your wonderful park — it was the perfect spot for our family reunion! - *Via Comment Card*

## Useful City Phone Numbers

### City Departments

City Attorney's Office	898-5506
City Clerk's Office	888-4433
Community Development	884-5533
Finance/Accounting	888-4433
Fire (Non-Emergency)	888-1234
Human Resources	898-5503
Information Technology	888-4433
Mayor and City Council	489-0529
Parks & Recreation	888-3579
Police (Non-Emergency)	888-6678
Public Works	898-5500
Utility Billing	888-4439

### Other Services

Animal Control	846-7327
Backflow Issues & Prevention	888-5242
Code Enforcement	846-7326
Crime Prevention	846-7360
Garbage Collection/Recycling	345-1265
Graffiti Report/Removal	888-6678
Lighting (Street or City Park)	898-5500
Park Shelter Reservations	888-3579
Road, Street & Sidewalk Issues	387-6100
Sewer Emergencies	888-2191
Traffic Signs & Signals	387-6100
Water Emergencies	327-8099



FOLLOW US ON TWITTER



# A Focused Vision

## **Vision**

Meridian is a vibrant community whose vision is to be the premier city to live, work and raise a family.

## **Mission**

The City of Meridian's mission for 2025 is to continue to be a safe, attractive, and inviting community that is full of diverse activities. Meridian delivers quality service, planning, and fiscal responsibility with open spaces, strong partnerships, and various educational opportunities. Culture, unique business, venture, and an abundant choice of jobs make Meridian not just a destination, but a lifestyle.

## **C.A.R.E. Values**

We provide our best for the community we serve. We will provide quality service to our customers and positive development of our staff that promotes and expects accountability, respect and excellence.

**Customer Service**  
**Accountability**  
**Respect**  
**Excellence**

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